

Bendix ACom® Update

Dear Bendix® ACom® Diagnostics User:

We want to share some news about the Bendix ACom Diagnostics Software you currently use. In early 2020 Bendix will be transitioning to a new, subscription-based ACom platform called **Bendix® ACom® PRO™**. This package will be available to the market in January 2020.

Support for earlier generations of the valuable ACom tool – including versions 6.17 and 6.18, versions you may be using today – will eventually be discontinued in 2020 after a published transition period. **You don't need to take any action at this time**. As we finalize the transition schedule we will communicate our plans to you to allow ample time for the changeover.

Our new ACom PRO tool offers significant improvements to help you save time and increase your team's overall productivity over the ACom tool you are using today. In fact, field testing shows that when using our new ACom PRO platform, technician time to complete diagnostics on Bendix products can be reduced by up to 20 minutes or more per use over the same task using ACom version 6.18 or other earlier generations.

Here are just a few of the new features that are a part of ACom PRO ... features not previously available for you in any prior ACom version(s):

- automatic component roll-call that identifies what Bendix components are on the vehicle so there is no more guess-work;
- a fast, reliable connection;
- a consolidated ACom Diagnostic Troubleshooting Code (DTC) report, now generated in under one minute, with all ECUs detailed on a single document;
- advanced online troubleshooting through the Noregon[®] NextStep[™] feature;
- streamlined, bi-directional testing for easier use; and
- many more additional features and functions to help further enhance your shop's operation.

Once again, please note that <u>there is no action required by you at this time</u>. More information about the transition, plus helpful tutorials and other details will be available as we move through the start of the new year.

We hope you agree that the new Bendix ACom PRO diagnostic software will be a valuable resource for your technicians to service the current portfolio of Bendix products plus those to come. We are excited to offer your team a powerful, easy-to-use new tool for your shop ... our proven diagnostic software with substantially improved functionality.

Watch for more updates from us throughout January.

Thank you.

The Bendix ACom Product Team



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