

# Dealers Quick Guide to Ordering Software and Hardware for Premium Tech Tool

## Dealer Ordering Options

**SOFTWARE** - Dealers are granted Tech Tool Client IDs/Licenses as part of the onboarding process.

- A. Requesting a Client ID for your Location: DSA's (Dealer Systems Administrators) can login to the Dealer Manager application. Select an Employee and click on Security Request on the top menu of the Employee's profile page.



Scroll to the bottom of the page and use the Comments field to enter the request for a new Client ID. The new Client ID will be connected to the Dealer Code listed on the Employee's profile

Comments:

This is a request for 1 new Client ID for Premium Tech Tool.

**Send Request**

**\*Note: the Client ID is connected to a dealer location vs. an Individual's User ID.**

- B. Requesting Access for a Technician: DSA's (Dealer Systems Administrators) can login to the Dealer Manager Application and request Premium Tech Tool Access by selecting Security Request on an existing Employee or Add a New Employee Profile.

Order Manager - OM	included with Truck Sales Process - TSP	CA/EX/MX/US	Mack	Truck Sales
Parts Compass	<input type="checkbox"/>	CA/EX/MX/US	Mack/Volvo	Parts
Parts Online - POL	<input type="checkbox"/>	MX	Mack/Volvo	Parts
Parts Operations Manual - POM	included with TDP	CA/EX/US	Mack/Volvo	Parts
PartsASIST Dealer	<input type="checkbox"/>	CA/US	Mack/Volvo	Parts
Premium Tech Tool - PTT	<input checked="" type="checkbox"/>	CA/EX/MX/US	Mack/Volvo	Service
Prevost Parts & Service Tools	<input type="checkbox"/>	CA/US	Volvo	Bus
Product History Viewer	<input type="checkbox"/>	CA/EX/US	Mack/Volvo	Service, Warranty
Prompt	<input type="checkbox"/>	MX	Volvo	Bus
Protection Plus Policy Manual	<input type="checkbox"/>			

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- C. When new Major versions are released, a physical flash drive with the software is sent to each Dealer location automatically.
- D. **EMedia orders:**
  - i. You can order the software for customer(s) in the EMedia dealer version (only accessible from TDP).
    - a. Ordering software or other products in Dealer eMedia are connected to Parts Billing, you will need your Dealer Code to place the order. You will receive a line item in billing for eMedia however the details resides in your eMedia account. Please send your receipt to your Accounting Department for processing so they can match it up with the monthly Parts statement.
    - b. If you wish to order for your customer(s) using a Credit Card, you will need to access eMedia by visiting <http://www.premiumtechtool.com/purchase/>

### **Hardware**

Parts Compass is the Application to purchase Hardware such as the cables and connectors for Premium Tech Tool to properly connect to the vehicle. Note: Parts Compass connects to Parts billing.