

Date: 8th June 2023



TECH TOOL RELEASE NOTES

Version 2.8.201



Volvo Group

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TECH TOOL RELEASE NOTES 2.8.201

Overview

These release notes give you an overview of new features and changes in Tech Tool. Please take your time to read through this news carefully as it will support in having the full benefit of the features in Tech Tool.

Tech Tool release 2.8.201 is available for download in the Client Update from week 23, 2023.

Limitations / Challenges

1. Restarting Tech Tool daily is recommended to free up resources and improve the application's performance.
2. It is recommended to perform 'Finish work' at the end of a connected product's session before connecting to the next product. This will speed up the process of connecting to the next product.

Recommended actions

1. Before initiating Tech Tool installation via Client Update, ensure that all the Windows updates have completed. Otherwise, Windows Update might cause the computer to restart, which may lead to the reinstallation of Tech Tool.
2. Restart the computer after installing Tech Tool for both a fresh installation and an update via Client Update.

Fixed Issues

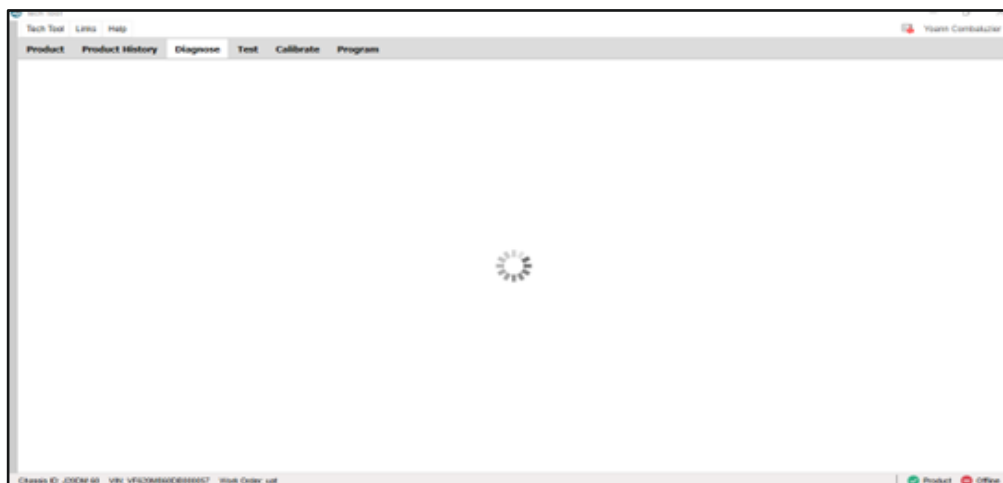
Description	Brands
Download and installation of Tech Tool updates from CLUP has been improved	ALL

Known Issues and Workarounds

Issue no:	Issue Description	Brands
1.	While switching between the tabs, Tech Tool might freeze, or an error pop-up is displayed.	ALL
2.	Tech Tool installation progress bar freezes during Client Update.	ALL
3.	While programming, the software download might get freeze.	ALL

Issue-1: While switching between the tabs, Tech Tool might freeze.

Cause: Under investigation.



Suggestion: Kindly follow the below steps:

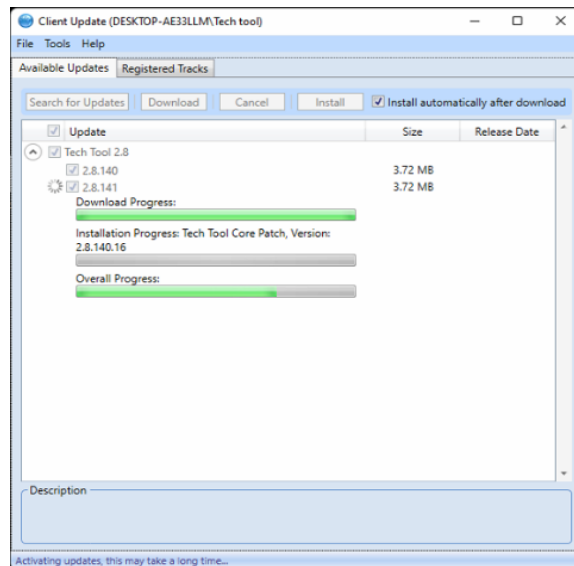
1. Ensure that there is a stable network as shown in the icon
2. Restart Tech Tool.
3. If not able to recover, restart the computer.





Issue-2: Tech Tool installation progress bar freezes during Client Update.

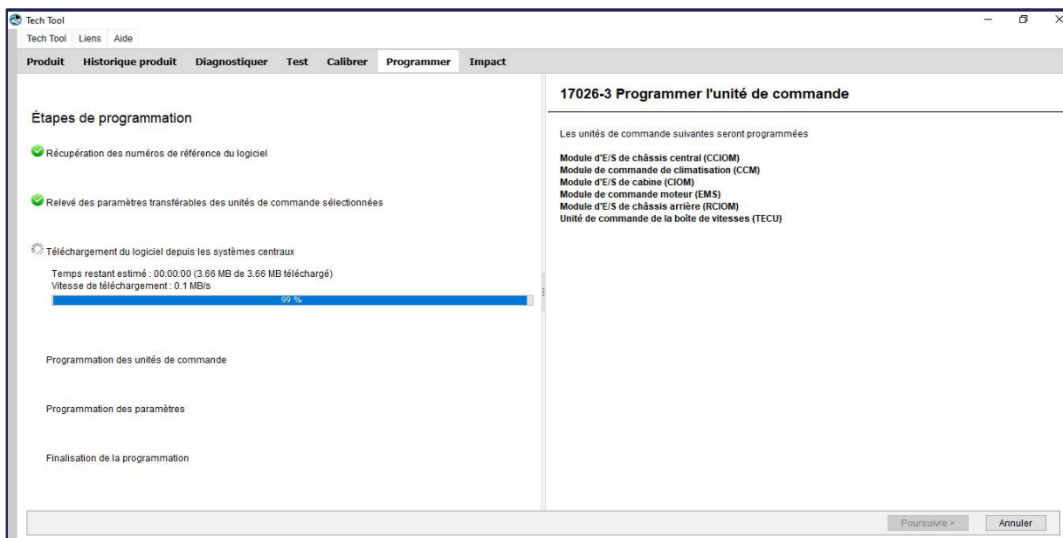
Cause: Under Investigation.



Suggestion: Restart computer if the progress bar freezes for more than 30 minutes.

Issue-3: While programming, the software download might get freeze.

Cause: Under Investigation



Suggestion: Use Quick Repair tool to resolve this issue.

Note: For any issues & support, kindly use your normal channels.