Date: 02<sup>nd</sup> November 2023



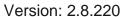
# TECH TOOL RELEASE NOTES

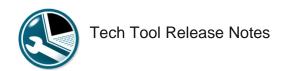
Version 2.8.220



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#### Version: 2.8.220

### **TECH TOOL RELEASE NOTES 2.8.220**

### **Overview**

These release notes give you an overview of new features and changes in Tech Tool. Please take your time to read through this news carefully as it will support having the full benefit of new features and changes in this version of Tech Tool.

Tech Tool release 2.8.220 is available for download in the Client Update from week 44, 2023.

### **Limitations / Challenges**

- Restarting Tech Tool daily is recommended to free up resources and improve the application performance.
- It is recommended to perform 'Finish work' at the end of a connected product session before connecting to the next product. This will speed up the process of connecting to the next product.

### **Recommended actions**

- 1. Before initiating Tech Tool installation via Client Update, ensure that all the Windows updates have been completed. Otherwise, Windows Update might cause the computer to restart, which may lead to the reinstallation of Tech Tool.
- Restart the computer after installing Tech Tool for both a fresh installation and an update via Client Update.

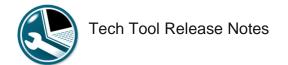
# Prerequisites

- UPN (User Principal Name) details should be available with user to the corresponding existing user id to login Tech Tool. This will be needed to login Tech Tool after installing 2.8.210 and higher version of Tech Tool.
  - For Volvo Corporate Network (VCN) Internal User IDs, use your corporate email address.
  - External Users, use Tech Tool ID and add @ext.volvogroup.com
     (UserID@ext.volvogroup.com)
- \*.msappproxy.net should be whitelisted with no SSL inspection. Contact your local IT administrator to whitelist this domain.
- 3. 2010 (https) port should be open for all the traffic. Contact your local IT administrator to open the port and then restart the installation. Port enablement would be applicable ONLY for users downloading & installing Tech Tool through Web/ISO, however for CLUP update it's not applicable.

### What's New

Description	Brands
Improved Error message for both Error codes 155 and 236.	ALL
Tech Tool End User License Agreement (EULA) has been updated.	ALL
Support for handling of Restricted Vehicle Software has been improved.	VTC
Restricted Vehicle Software will be introduced in 23w47 as part of improved	VBC RT
Cyber-security and new Vehicle regulations. Vehicle Software security keys that	
are needed for read and write of parameters will only be stored in central	
systems and not stored in Tech Tool Client anymore. User working with	
restricted software need to be connected to central systems during the	
operation, hence offline mode is not supported.	

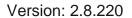
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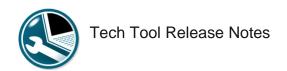


# **Fixed Issues**

Description	Brands
Missing Freeze frame information in the Diagnose tab for DTCs has been	ALL
resolved.	
Missing Campaigns information in the Program tab has been resolved.	ALL
Missing Mileage information in the Product tab under product details has been resolved.	ALL
RMI users unable to login into Tech Tool version 2.8.210 has been resolved. Not	ALL
applicable for North America.	

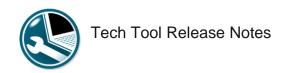
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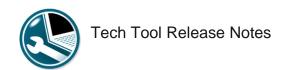


# **Operation changes in the release**

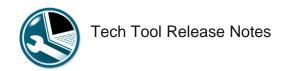
Operation	Changes	Brands	Models
General update	Operation support has been	VTC♥	FH(4), FM(4)
	updated for downgrade from		
	Euro 6 to Euro 3 for ENG-VE13,		
	OBDEP-C.		
3600-08-03-01	Operation support has been	VTC♥	FH(4), FM(4)
'Flexible switches'	updated with illustration for test.		
3665-08-03-02/36122-3	Operation support has been	VTC♥	FH(4), FM(4),
'Cooling fan, forward	updated.		FHE(4), FME(4)
looking camera'			
3665-07-03-06/36120-3	Operation support has been	VTC♥	FH(4), FM(4),
'Forward looking radar	updated.		FHE(4), FME(4)
driving case'			
3665-07-03-07/36121-3	Operation support has been	VTC♥	FH(4), FM(4),
'Forward looking camera'	updated.		FHE(4), FME(4)
dinora			
23022-3	Operation support has been	VTC♥	VM(06)
'Fuel Pressure'	updated. It is now possible to		
	check the engine fuel pressure if		
	the engine is running unevenly,		
	got low power, or when the air in		
	the fuel is suspected.		
3665-08-03-02	Operation support has been	VTC♥	T High, T, C, K,
'Cooling fan, forward	added for RT HD & MD	RT♥	T E-Tech,
looking camera'	RT/VTC.		C E-Tech,
			D Narrow,
			D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)



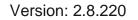
Operation	Changes	Brands	Models
3665-07-03-07/36121-3	Operation support has been	VTC♥	T High, T, C, K,
'Forward looking	added for RT HD & MD	RT♥	T E-Tech,
camera'	RT/VTC.		C E-Tech,
			D Narrow,
			D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
3665-07-03-06/36120-3	Operation support has been	VTC♥	T High, T, C, K,
'Forward looking radar'	added for RT HD & MD	RT♥	T E-Tech,
	RT/VTC.		C E-Tech,
			D Narrow,
			D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
36109-3	Operation support has been	VTC	T High, T, C, K,
'Side assistance radars,	added for RT HD & MD	RT♥	T E-Tech,
configuration'	RT/VTC.		C E-Tech,
			D Narrow,
			D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)



Operation	Changes	Brands	Models
5931-07-03-02	Operation support has been	VTC♥	D Narrow,
'Sensor steering angle'	updated for MD RT/VTC.	RT♥	D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
5931-07-03-03	Operation support has been	VTC♥	D Narrow,
'Sensor yaw rate'	updated for MD RT/VTC.	RT♥	D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
17600-3	Operation support has been	VTC♥	T E-Tech,
'Low Voltage Service	updated. A precondition was	RT♥	C E-Tech,
Mode, Control'	added stating that the vehicle		FHE, FME
	must be in delivered mode		
	before executing the operation.		
59222-3/5929-08-03-02	Operation support has been	VTC♥	C 2STEPS,
'Function Retarder'	updated with common Y-axis	RT♥	D Wide, T,
	scale implemented for	VBC♥	T-High, C(RT),
	temperature and pressure		K(RT),
	values for the graphs in the		FH(4), FM(4),
	operation for better		B13R(3), B11R
	interpretation of the read-out.		
Operation news	Operations support has been	VCE♥	Compact Crawl
	added.		Excavator:
			EC37F, ECR40F
30003-3	Operations support has been	VCE♥	Compact Wheel
'Battery Classification,	added.		Loader:
test'			L20H, L25HL



Operation	Changes	Brands	Models
30003-3	Operations support has been	VCE♥	Compact Crawl
'Battery Classification,	added.		Excavator:
test'			JEC18E,
			JECR18E,
			ECR25DL
94805-3	Operations support has been	VCE♥	Articulated
'Load weighing,	updated to "Adjust maximum		Hauler:
calibration'	payload."		A25G, A30G,
			A35G, A40G,
			A45G, A60H
General Update	Operations support have been	RT♥	T High, T, C, K
	updated for RT HD T2.		
General Update	Operations support have been	RT♥	T E-Tech,
	updated for RT HD E-Tech.		C E-Tech
25065-3	Operation support has been	UDT♥	UD-HD2,
'Exhaust Aftertreatment	updated. Based on the		UD-HD3
Analysis'	parameter availability in the		
	engine control unit software,		
	minimum conversion efficiency		
	is determined.		
25920-3	Operation support has been	UDT◎	UD-HD2,
'Exhaust Aftertreatment	updated for information to the		UD-HD3
system, service	end user, based on the soot		
regeneration'	accumulation level.		
17140-3	Operation support has been	UDT◎	UD-HD2,
'Central System Update'	enabled to update Diesel		UD-HD3
	Particulate Filter (DPF) part		
	number to central system.		



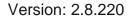


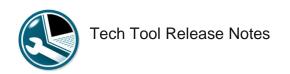
# Diagnostic changes in the release

Diagnostic	Changes	Brands	Models
Diagnostic news	Fault tracing instructions have	VTC♥	FH(4), FM(4)
	been added for downgrade from		
	Euro 6 to Euro 3 for ENG-VE13,		
	OBDEP-C.		
Diagnostic news	Side radar fault tracing has been	VTC♥	D Narrow,
	added for RT HD & MD RT/VTC.	RT♥	D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
Diagnostic news	Side radar fault tracing has been	VTC♥	D Narrow,
	added for RT HD & MD RT/VTC.	RT♥	D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
Diagnostic news	Side radar fault tracing has been	VTC♥	D Narrow,
	added for RT HD & MD RT/VTC.	RT♥	D Wide,
			D Narrow E-Tech,
			D Wide E-Tech,
			FE(3), FL(3),
			FEE(3), FLE(3)
Diagnostic news	Fault tracing content has been	VTC♥	D Wide,
	updated for the test reference	RT♥	C 2 Steps, FE(3),
	resistance values of main shaft	VBC♥	FH(4), FM(4),
	speed sensor and counter shaft		K(RT), C(RT), T,
	speed sensor of latest generation		T-High, B8R(3),
	I Shift transmission.		B13R(3), B11R
Diagnostic news	Fault tracing support has been	VCE <b></b> ✓	Crawl Excavator:
	added.		EC500F



Diagnostic	Changes	Brands	Models
Diagnostic updates	Fault tracing content has been	VCE♥	Crawl Excavator:
	updated with smart diagram.		EC200EAG,
Diagnostic updates	Fault tracing content has been	VCE♥	Wheel Loader:
	updated with smart diagram.		L60H, L70H, L90H
Diagnostic news	Extended fault tracing content	VBC♥	B8R(3), B13R(3),
	has been enabled for gear control		B11R
	solenoid valves of latest		
	generation I Shift transmission.		
Diagnostic news	Fault tracing instructions has	RT♥	T High, T, C, K,
	been added for RT HD T2 & RT		T E-Tech,
	HD E-Tech.		C E-Tech
Diagnostic updates	Extended fault tracing content	UDT♥	UD-HD2,
	has been enabled for the Driver		UD-HD3
	Assistance Control Unit (DACU).		



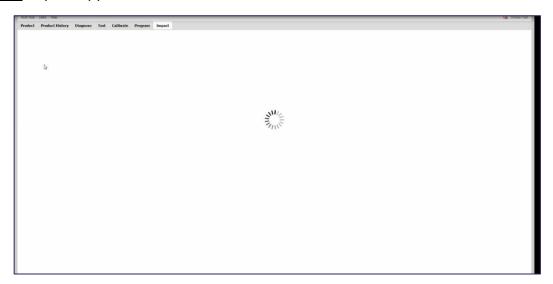


### **Known Issues and Workarounds**

Issue No:	Issue Description	Brands
1.	The Impact tab might not load and will be frozen.	ALL, except VCE
2.	While switching between the tabs, Tech Tool might be frozen, or an error pop-up is displayed.	ALL
3.	Tech Tool installation progress bar is frozen during Client Update.	ALL
4.	While programming, the software download might get stuck at 99%.	ALL

<u>Issue-1</u>: The Impact tab might not load and will be frozen.

Cause: Impact application.



**<u>Suggestion:</u>** Kindly follow the below steps:

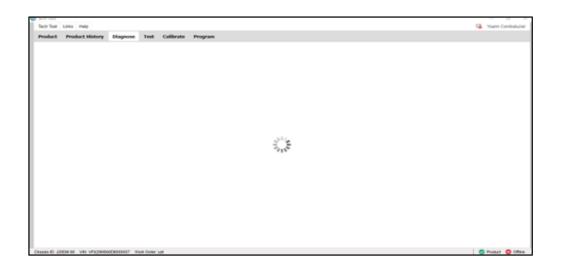
- 1. Launch Impact tab standalone application from Browser.
- 2. Enter the chassis information and select "Repair" as Info Type.
- 3. Select "Titles" under Search by and enter the search criteria.

Please refer the video for more details.



<u>Issue-2</u>: While switching between the tabs, Tech Tool might be frozen.

<u>Cause</u>: Under Investigation.



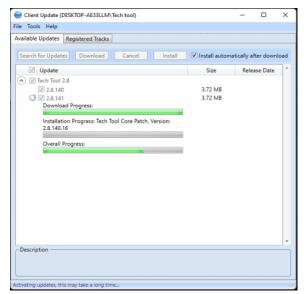
**Suggestion**: Kindly follow the below steps:

- 1. Ensure that there is a stable network as shown in the icon
- (h.

- 2. Restart Tech Tool.
- 3. If not able to recover, restart the computer.

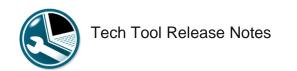
<u>Issue-3:</u> Tech Tool installation progress bar is frozen during Client Update.

**Cause:** Under Investigation.



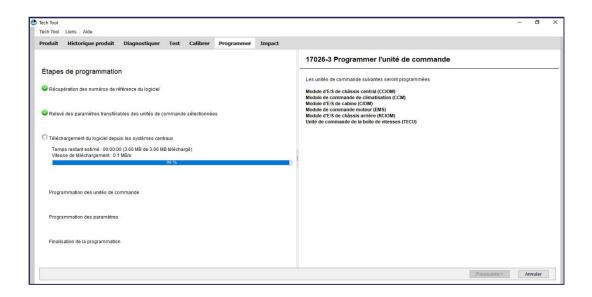
**<u>Suggestion</u>**: Restart computer if the progress bar is frozen.





**Issue-4**: While programming, the software download might get stuck at 99%.

Cause: Under Investigation.



Suggestion: Use Quick Repair tool to resolve this issue. Refer Video.

Note: For any issues & support, kindly use your normal channels.